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8 **UNITED STATES DISTRICT COURT**
9 **CENTRAL DISTRICT OF CALIFORNIA**
10

11 WALI SHAMS

12 Plaintiff,

13 v.

14 LIFE INSURANCE COMPANY OF
NORTH AMERICA; EXELIS
15 SYSTEMS CORPORATION
LONG-TERM DISABILITY PLAN;
16 and DOES 1 to 10, Inclusive,

17 Defendants.
18
19

Case No. :

**COMPLAINT FOR DAMAGES
UNDER THE EMPLOYEE
RETIREMENT INCOME SECURITY
ACT**

[29 U.S.C. §1132(a)(1)]

20 Plaintiff, WALI SHAMS (hereinafter referred to as "Plaintiff"), complains of
21 Defendants LIFE INSURANCE COMPANY OF NORTH AMERICA (hereinafter
22 referred to as "LINA"), and EXELIS SYSTEMS CORPORATION LONG-TERM
23 DISABILITY PLAN, (hereinafter referred to as the "PLAN"), as follows:

24 **JURISDICTION AND VENUE**

25 1. This Court's jurisdiction is invoked pursuant to 28 U.S.C. §§ 1331,
26 1337 and 29 U.S.C. §1132(a)(1), (e), (f), and (g), of the Employee Retirement
27 Income Security Act of 1974, 29 U.S.C. §1101. et. seq. (hereafter ERISA) as it
28

1 involves a claim by Plaintiff for disability benefits under an employee benefit plan
2 regulated and governed under ERISA. Jurisdiction is predicated under these code
3 sections as well as 28 U.S.C. §1331 as this action involves a federal question.

4 2. The events or omissions giving rise to Plaintiff's claim occurred in this
5 judicial district, thus venue is proper here pursuant to 28 U.S.C. §1391(b)(2), and
6 the ends of justice require it.

7 3. The ERISA statute at 29 U.S.C. §1133, in accordance with
8 Regulations of the Secretary of Labor, provides a mechanism for internal appeal of
9 benefit denials. Those avenues of appeal have been exhausted.

10 4. Plaintiff exhausted his appeal rights on or about March 1, 2017, at
11 which time he was informed that LINA was upholding the decision to terminate his
12 Long-Term Disability (LTD) benefits as of October 14, 2015, and that he now has
13 the right to bring a civil action under section 502(a) of ERISA.

14 **GENERAL ALLEGATIONS**

15 5. Plaintiff is informed and believes and thereon alleges that the PLAN is
16 an employee welfare benefit plan established and maintained by Plaintiff's
17 employer, Excelis Systems Corporation, to provide its employees with group long-
18 term disability insurance, to pay a portion of a covered employee's income during a
19 period of disability.

20 6. The PLAN can be sued as an entity pursuant to 29 U.S.C. §1132(d)(1).

21 7. Plaintiff is an individual citizen and resident of the State of California,
22 County of Los Angeles, residing within the Central District of California.

23 8. On information and belief, LINA issued a policy that fully insures the
24 PLAN, therefore the company is contractually obligated to pay benefits for claims
25 covered and approved through the PLAN.

26 **FACTUAL BACKGROUND**

27 9. At all times relevant hereto, Plaintiff, currently age 52, was employed
28 as a Linguist, was and is a participant and beneficiary of the PLAN.

1 10. Plaintiff last worked on April 17, 2013. He began experiencing neck
2 pain working as a contractor at Bagram Air Force Base in Afghanistan.

3 11. On or about January 31, 2013, Plaintiff was running to a bunker
4 because there was a rocket attack. He hit his head in the bunker and immediately felt
5 sharp pain in his neck.

6 12. In February 2014, LINA reviewed DOT job descriptions and
7 determined that Plaintiff's occupation was best represented by two medium
8 physical demand level occupations: Translator and Intelligence Clerk.

9 13. The policy defines disability as follows:

10 "The Employee is considered Disabled if, solely because of Injury or
11 Sickness, he or she is:

- 12 1. unable to perform the material duties of his or her Regular
13 Occupation; or
14 2. unable to earn 80% or more of his or her Indexed Covered
15 Earnings from working in his or her Regular Occupation.

16 After Disability Benefits have been payable for 24 months, the
17 Employee is considered Disabled if, solely due to Injury or Sickness,
18 he or she is:

- 19 1. unable to perform the material duties of any occupation
20 for which he or she is, or may reasonably become,
21 qualified based on education, training or experience; or
22 2. unable to earn 80% or more of his or her Indexed Covered
23 Earnings."

24 14. Following a 180-day elimination period, Plaintiff became eligible to
25 receive LTD benefits beginning October 15, 2013.

26 15. An MRI of the cervical spine completed on April 25, 2013 revealed
27 significant pathology.

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1 16. In July 2013, Plaintiff underwent a two-level cervical fusion.

2 17. In November 2013, Plaintiff underwent a second cervical discectomy
3 and fusion at a different level of the spine.

4 18. On or about December 16, 2013, LINA sent Plaintiff a letter approving
5 payment of LTD benefits effective October 15, 2013.

6 19. On February 20, 2014, LINA terminated the payment of LTD benefits
7 under the "own occupation" definition. The denial was based upon internal medical
8 record reviews wherein LINA'S Nurse Case Manager and Medical Director
9 concluded the available medical evidence did not demonstrate an ongoing
10 functional impairment that would preclude Plaintiff from performing the material
11 duties of his occupation as a Linguist.

12 20. On or about March 18, 2014, Plaintiff submitted a timely written
13 request for appeal that included medical records from his neurosurgeon.

14 21. On or about June 30, 2014, LINA had Plaintiff's file reviewed by a
15 doctor board certified in Neurological Surgery. The reviewing doctor opined that
16 some permanent restrictions and limitations would be expected given the inherent
17 lack of range of motion that is a byproduct of the spinal fusion procedures. The
18 doctor opined that *standing* was limited at that time to occasionally, no more than
19 four hours in an eight hour day, secondary to active neck pain; *walking* was limited
20 to no more than four hours in an eight hour day; *sitting* was allowed up to eight
21 hours in an eight hour day secondary to active neck pain; *lifting and carrying* was
22 limited to no greater than 10 pounds occasionally and a negligible amount
23 frequently; *pushing/pulling* was limited to no greater than 10 pounds occasionally;
24 *reaching overhead/above shoulders* occasionally, and *reaching below the waist* was
25 limited to occasionally secondary to neck pain; *kneeling, squatting, crawling,*
26 *crouching, bending and stooping* was limited to occasionally secondary to low back
27 pain.

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1 22. On or about July 11, 2014, LINA made a determination to overturn its
2 previous decision to deny LTD benefits under the “own occupation” definition of
3 disability.

4 23. On July 19, 2014, after reviewing the DOT and medical record review
5 (completed on June 20, 2014), LINA determined that Plaintiff’s restrictions and
6 limitations were not consistent with the required demand of his occupation of
7 Intelligence Clerk.

8 24. On June 30, 2014, LINA’s vocational department conducted a
9 Transferable Skills Analysis (TSA) using limitations and restrictions outlined by
10 the LINA’S reviewing doctor. The TSA concluded that Plaintiff was capable of
11 performing any one of four sedentary occupations.

12 25. On or about October 2, 2014, LINA performed a TSA and no
13 sedentary occupations were found to be appropriate, but two light duty occupations
14 were found to be appropriate.

15 26. On or about December 23, 2014, Plaintiff saw his neurosurgeon at
16 Kaiser Permanente. The doctor’s notes indicate that Plaintiff had significant
17 posterior muscular pain that was causing radiation to his head and tension type
18 headaches. The doctor opined that no surgical treatment can be offered to improve
19 the situation, and that a lot of Plaintiff’s neck pain is probably stemming from his
20 extensive prior surgeries.

21 27. On June 30, 2015, LINA sent Plaintiff a letter informing him that LTD
22 benefits were being denied beyond October 15, 2015, which is when the policy’s
23 definition of disability changed to “any occupation.” LINA informed Plaintiff that
24 a TSA determined that he was capable or working full-time as a Research Assistant.

25 28. On August 6, 2015, Plaintiff submitted a timely written request for
26 appeal, and requested that LINA provide a copy of all reports that supported the
27 denial of benefits.

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1 29. On February 4, 2016, Plaintiff submitted additional medical records in
2 support of disability that included a September 23, 2015 letter from his doctor at
3 Kaiser. The treating doctor indicated that Plaintiff has suffered from chronic pain
4 and continues to experience chronic neck pain and daily headaches that are
5 debilitating. Plaintiff's doctor opined that due to his chronic pain and side effects
6 from his pain regimen, it makes his ability to work extremely difficult.

7 30. On or about March 24, 2016, Plaintiff submitted another letter from his
8 treating doctor at Kaiser. It was noted that Plaintiff's suffered from chronic neck
9 pain and headaches due to a history of cervical fusion. The doctor opined that as
10 follows: "... he cannot return to usual and customary employment or return to the
11 labor market and remains under medical care. He is currently disabled indefinitely,
12 as his condition will not resolve..."

13 31. On April 22, 2016, LINA upheld the denial of LTD benefits beyond
14 October 14, 2015, on the basis that Plaintiff's diagnosis was not clearly evidenced
15 by the medical records, and that the medical records lack examination findings that
16 document any significant functional loss to his musculoskeletal or neurological
17 systems. Furthermore, LINA concluded that even though Plaintiff was complaining
18 about daily headaches, there was no documentation of functional loss caused by the
19 headaches.

20 32. On October 18, 2016, Plaintiff submitted another timely written appeal
21 that addressed the results of LINA the TSA completed by LINA on June 29, 2015.
22 Plaintiff submitted an Employability Evaluation concluding that (1) the occupation
23 suggested by LINA was not included in the results of a TSA at any level of
24 transferability, and (2) the job identified by LINA does not meet Plaintiff's wage
25 requirement.

26 33. On November 28, 2016, Plaintiff supplemented his appeal with a
27 neurological consultation dated October 18, 2016. The doctor noted that Plaintiff
28 complained about his mind feeling foggy all the time due to daily dosages of

1 Methadone, Morphine and Percoset. The doctor noted that the examination was
2 very difficult to complete because Plaintiff seemed tired and drowsy.

3 34. The neurologist who saw Plaintiff on October 18, 2016, reviewed the
4 medical records and Plaintiff's Employability Evaluation and opined that he is
5 disabled from any occupation.

6 35. On March 1, 2017, LINA issued a final denial letter concluding that
7 from a medical standpoint, Plaintiff is capable of working full-time as a Research
8 Assistant II. Furthermore, LINA concluded that Plaintiff has the requisite skill and
9 ability to perform the occupation identified, and the occupation meets Plaintiff's
10 wage requirements.

11 **COUNT ONE**

12 **For Damages and Benefits Against Defendants**

13 **THE LINE INSURANCE COMPANY OF NORTH AMERICA and**
14 **EXELIS SYSTEMS CORPORATION LONG-TERM DISABILITY PLAN**
15 **(Pursuant to 29 U.S.C. Section 1132(a)(1))**

16 36. Plaintiff hereby re-alleges and incorporates paragraphs 1 through 35 as
17 if fully set forth herein.

18 37. The LTD policy was initially issued by LINA with an effective date of
19 July 1, 1993. The policy re-issue date is May 1, 2013. The policy renews annually
20 on July 1st.

21 38. Based upon information and believe, neither the LTD policy nor the
22 Summary Plan Description issued by LINA contains an expressed grant of
23 discretionary authority. Therefore, the standard of review in this case will be de
24 novo.

25 39. However, should any of the plan documents contain a provision
26 granting the claim administrator discretionary authority, *California Insurance Code*
27 § 10110.6 will render that express grant of discretionary authority null and void.

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- 1 2. Interest on said amounts in accordance with law;
- 2 3. For reasonable attorney's fees and costs in a sum according to proof,
- 3 pursuant to 29 U.S.C. Section 1132(g)(1).
- 4 4. For an order directing LINA to reinstate Plaintiff's benefits and to
- 5 continue paying monthly LTD benefits as long as the medical and vocational
- 6 evidence continues to support disability from any occupation.
- 7 5. For any further relief that the court deems reasonable and just.

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9 DATED: March 27, 2017

Respectfully submitted,

10 LAW OFFICES OF KEVIN ZIETZ

11
12 *Kevin M. Zietz*

13 By: _____

Kevin M. Zietz

14 Attorney for Plaintiff

15 WALI SHAMS